

Movius CPNI Policy

Movius is committed to maintaining the privacy of its customers and subscribers. In addition to protecting your personal information as outlined in Movius' Privacy Policy, we are obliged to give additional protections to certain information about how you use the Multi-Line Service provided by Movius. However, that information can help us customize and improve services we offer you.

In this section, we describe what information created or provided in connection with the Multi-Line Service we protect and how we protect it.

CPNI PROTECTIONS

As a customer or subscriber of our Multi-Line Service, you have the right, and Movius has a duty, under federal law, to protect the confidentiality of certain types of services, including: (1) information about the quantity, technical configuration, type, destination, location, and amount of your use of the Multi-Line Services, and (2) information contained on your bill concerning the Multi-Line Services you receive. That information, when matched to your name, address, and telephone number is known as "Customer Proprietary Network Information," or "CPNI" for short. Examples of CPNI include information typically available from telephone-related details on your monthly bill, technical information, type of service, current telephone charges, long distance and local service billing records, usage data and calling patterns.

CPNI does not include things like customer name, address, or telephone number; aggregate information or data that is not specific to a single customer; customer premises equipment; and Internet access services.

Unless Movius obtains your approval, Movius may not use this CPNI to market products and services to you other than for services you currently purchase.

Customer proprietary network information (CPNI) is information related to the quantity, technical configuration, type, destination, location, and the amount of telecommunications a customer or subscriber uses that Movius has access to by virtue of the customer-provider relationship. CPNI does not include the customer's or subscriber's name, address and telephone number, nor does it include Internet access services.

APPROVAL

From time to time, Movius would like to use the CPNI information it has on file to provide you with information about Movius's communications-related products and services or special promotions. Movius's use of CPNI may also enhance its ability to offer products and services tailored to your specific needs. Accordingly, Movius would like your approval so that Movius may use this CPNI to let you know about communications-related services other than those to which Customer currently subscribes that Movius believes may be of interest to Customer. **IF YOU APPROVE, YOU DO NOT HAVE TO TAKE ANY ACTION.**

However, you do have the right to restrict our use of your CPNI. **YOU MAY DENY OR WITHDRAW MOVIUS'S RIGHT TO USE YOUR CPNI AT ANY TIME BY EMAILING dpo@moviuscorp.com.** If you deny or restrict your approval for Movius to use your CPNI, you will suffer no effect, now or in the future, on how Movius provides any services to which you subscribe. Any denial or restriction of your approval remains valid until your services are discontinued or you affirmatively revoke or limit such approval or denial.

CUSTOMER AUTHENTICATION

Federal privacy rules require Movius to authenticate the identity of its customer or subscriber prior to disclosing CPNI. Customers or subscribers calling Movius's customer service center can discuss

their services and billings with a Movius representative once that representative has verified the caller's identity. There are two methods by which Movius will conduct customer authentication:

1. by calling the direct customer of Movius back at the telephone number associated with the customer's account with Movius; or
2. by e-mailing the requested documents to the direct customer of Movius at the e-mail address of record with Movius.

Movius will not conduct customer authentication with a subscriber of Movius' direct customer. Movius will only conduct customer authentication with a subscriber if the subscriber is Movius' direct customer.

NOTIFICATIONS OF CERTAIN ACCOUNT CHANGES

Movius will be notifying customers or subscribers of certain account changes. For example, whenever an online account is created or changed, or a password or other form of authentication (such as a "secret question and answer") is created or changed, Movius will notify the account holder. Additionally, after an account has been established, when a customer's address (whether postal or e-mail) changes or is added to an account, Movius will send a notification. These

DISCLOSURE OF CPNI

Movius may disclose CPNI in the following circumstances:

- When disclosure is required by law or court order.
- To protect the rights and property of Movius or to protect customers or subscribers and other carriers from fraudulent, abusive, or unlawful use of services.
- To provide the services to the customer or subscriber, including assisting the customer or subscriber with troubles associated with their services.
- To bill the customer or subscriber for services or to provide billing information to the billing entity.

PROTECTING CPNI

Movius uses numerous methods to protect your CPNI. Further, all Movius employees are trained on the how CPNI is to be protected and when it may or may not be disclosed. All marketing campaigns

applicable CPNI rules.

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enforcement agent tells us to postpone disclosure pending investigation. Additionally, Movius is required to maintain records of any discovered breaches, the date that Movius discovered the breach, the date we notified law enforcement and copies of the notifications to law enforcement, a detailed description of the CPNI breach, including the circumstances of the breach, and law enforcement's response (if any) to the reported breach. Movius will retain these records for a period of not less than two (2) years.

NOTIFICATION OF CHANGES TO THIS POLICY

If we change this CPNI Policy, we will post those changes at "<http://moviuscorp.com/policy/cpni>" or in other places we deem appropriate, so that you can be aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If you decide to continue receiving your services after we make any changes to this the CPNI Policy, you shall be deemed to have given express consent to the changes in the revised CPNI Policy.