

myIdentities

MI31V

Course Syllabus

Revision History

Revision	Date	Author	Description of Change
Version 1.0	2/18/2015	J. White	Initial Release
1.1	5/18/15	J. White	Updated after review

Document Source Control

Development Plan for the CAFÉ project

Document Type: MS Word Document

Movius myIdentities MI31V Course Description

Summary

Movius myIdentities Solution Suite provides users with multiple phone lines on a single device each including multiple features i.e. Voice via (Circuit Switched & VoIP), SMS and an optional separate voice mailbox and optional VVM.

With myIdentities Solution Suite, subscribers have the convenience of adding multiple identities onto a single device and having control, separation and privacy over different aspects of their lives.

With myIdentities Solution users can now have any combination of home/work/social identities on a single device all with the convenience of distinctive SMS, voice mail, logs and contacts in a single location.

This 3 day course will enable you to know the broad CAFÉ product overview and myIdentities client and server configuration. The basic course is priced for up to 6 students with a charge for each additional student.

The summarized module contents are described below.

The students will specifically learn about:

- The basic functions and features of the CAFÉ platform
- The hardware and architecture of CAFÉ platform
- myIdentities Server configuration
- myIdentities Client configuration
- Basic troubleshooting procedures

Students will be provided guides and lab exercises to practice many of the tasks.

Course options

Movius offers the course remotely or on-site.

Remote prerequisites:

Training for up to 6 students will be provided remotely. Remote access software is used to view on-line presentations in addition to remote access/control of CAFÉ server.

On site prerequisites:

Training for up to 6 students will be provided at the customer site.

Requirements:

- Access to a CAFE lab server or test Organization for hands-on participation.
- Overhead projector for course presentation

Documentation:

This course leverages the following CAFÉ and myIdentities technical documentation:

- CAFÉ Product Overview
- CAFÉ Application Quick Reference Guide
- CAFÉ Administration Guide
- CAFÉ myIdentities User Guide

Computer Requirements

Windows System Requirements

- Windows Vista, Windows 7 or Windows 8
- Internet Explorer 8.x, Chrome 40x, Firefox 32x or later.
- High speed broadband connection
- P350+ MHz, 128+ MB memory
- 800x600 16-bit color display or better

Apple System Requirements

- Mac OS/X 10.4.4
- Safari 5x or later
- High Speed Broadband connection
- G4 700 MHz PowerPC, 384 MB memory
- Display color depth: Thousands of colors

Day 1

Module 1: CAFÉ Hardware and Architecture

- CAFÉ hardware and architecture overview
- CAFÉ overview
- System overview – Hardware and Software architecture
- Component details –Nano (single server) and HA (High Availability system)
- CAFÉ hardware and architecture summary

The lessons within this module provide a broad overview of the CAFÉ product and information regarding the software and hardware architecture and related requirements.

Audience

This module is intended for Movius employees (installers, technical support) and Movius customers (technical support, administrators [system and organization]).

Day 2

Module 2:

myIdentities Server

- Relationship Tables
- Pre-Fix Tables
- Relationship & Pre-Fix Table Associations
- Use of Tables
- Virtual Number Provisioning
- Cellular & Fixed Number Associations
- Mobile Originated/Calling Number considerations
- Mobile Terminated/Called Number considerations
- Hands-on exercises and configuration

myIdentities Portal:

- Super User,
- Customer Admin & User Portals
- Accounts/Customer Set-Up
- Reports generated

The lessons within this module introduce CAFÉ myIdentities server configuration. As the platform develops, these will be subsequent to change.

Audience

This module is intended for Movius employees (installers, technical support, sales and marketing) and Movius customers (technical support, administrators [system and organization], sales and marketing).

Prerequisites

Participants should complete the CAFÉ Hardware and Architecture module prior to taking this module.

Day 3

Module 3: myIdentities Client

- Download and Configuration
- Application (MO / Calling & MT / Called)
- TDM
- VoIP
- IP Address
- Relationship Dialing
- Pre-Fix Dialing
- Features and Use
- Hands-on exercises and configuration

The lessons within this module introduce CAFÉ myIdentities Client configuration. As the platform develops, these will be subsequent to change.

Audience

This course is intended for Movius employees (installers, technical support) and Movius customers (technical support, administrators [system and organization]).

Prerequisites

Participants should complete the CAFÉ Configuration and Maintenance Procedures module prior to taking this module.